

**WARNING!**



# Things To Know Before Purchasing Online!

Buying products online from **unauthorised** dealers can seem like a great way to get Husqvarna® products at a discounted price. However, doing so may subject you to the following risks:

## 1. Counterfeit Product & Safety Risk!

There are an increasing number of counterfeit "Husqvarna" products sold online. Unlike genuine Husqvarna® products, these fakes typically have not passed any safety/performance testing and can pose a serious hazard. In many cases, it is very difficult for you to identify a fake product from the outside. Inside is where the differences matter, but you may not find this out until it is too late.

## 2. Loss of Manufacturer's Warranty!

Husqvarna's warranty policy only covers Husqvarna® products that are purchased from an authorised Husqvarna dealer. So even if the product you purchase online is a genuine Husqvarna® product, you may end up with no manufacturer's warranty. This could have a significant economic cost to you (i.e., for service and repair items that may otherwise be provided to you free of charge).

## 3. Loss of Husqvarna® Service & Spare Parts!

Unauthorised dealers do not have access to Husqvarna training and service support, and may not have access to genuine Husqvarna replacement parts. As a result, you may receive substandard parts & service and/or no service at all. In addition, purchasing your product from an unauthorised dealer means your product will not be registered with Husqvarna®, meaning it will be very difficult to notify you in the event of any important safety issue (e.g., a recall or service call matter).

The only way to avoid these risks is to buy your product from an **AUTHORISED HUSQVARNA® DEALER**.

If you question whether a seller is an authorised dealer in AUSTRALIA, please contact our customer service on 1300 804 105 or check our Dealer locator at: [www.husqvarna.com/au/dealers/dealer-locator/](http://www.husqvarna.com/au/dealers/dealer-locator/).

In NEW ZEALAND, please contact our customer service on 09 920 2410 or check our Dealer locator at: [www.husqvarna.com/nz/dealers/dealer-locator/](http://www.husqvarna.com/nz/dealers/dealer-locator/).

